



## PLANTATION ROAD DENTAL CARE

*Dr. Melanie J. Andrews, DDS*  
*103 Plantation Road*  
*Destrehan, LA 70047*  
*985-764-1148*

### FINANCIAL AND INSURANCE POLICY

All payments are due at the time services are rendered, unless other financial arrangements have been previously made.

For your convenience, we offer the following methods of payment: CASH, CHECK, CREDIT, (Visa, MasterCard, American Express, and Discover). We also offer Interest-free and low-interest extended payment plans through, CARE-CREDIT.

If you have insurance that covers treatment, you will receive the benefit of reduced personal costs. Insurance policies vary; you must be familiar with your insurance benefits, as we will collect from you the **estimated** amount insurance is not expected to pay. You are responsible for any balance on your account after 60 days whether insurance has paid or not.

PLEASE UNDERSTAND that we file dental insurance as a courtesy to our patients. We do not have a contract with your insurance company, only you do. We are not responsible for how your insurance company handles its claims or for what benefits they pay on a claim. We can only assist you in **estimating** your portion of the cost of treatment. We at no time guarantee what your insurance will or will not do with each claim. We also can not be responsible for any errors in filing your insurance. Once again, we file claims as a courtesy to you.

We are in Network for the Delta Dental Premiere Insurance and Cigna Radius only . We accept all PPO policies, but we will be considered out-of-network.

Our experienced staff will be happy to answer any questions; at times it will be necessary for you to contact your insurance directly.

Accounts with any remaining balances after 30 days will be charged an 18% finance charge. After 90 days any remaining balances will be turned over to an outside Collection Department, subject to a \$25 collection filing fee.